

## Division of Unemployment Insurance

### Quick UI Infolinks for Employers and Third-Party Agents

#### 1. Appeals

- You may file an appeal with the **Lower Appeals Division** ([labor.maryland.gov/uiappeals/](http://labor.maryland.gov/uiappeals/)) if you disagree with a determination.  
  
Contact: by phone at **410-767-2421**, by fax at **410-225-9781**, or by email at [UILowerAppeals.Labor@maryland.gov](mailto:UILowerAppeals.Labor@maryland.gov).
- If you disagree with a Lower Appeals determination, you may appeal it to the **Board of Appeals** ([labor.maryland.gov/uiappeals/apboard.shtml](http://labor.maryland.gov/uiappeals/apboard.shtml)).  
  
Contact: by phone at **410-767-2781**, or by email at [dluiboardappeals-labor@maryland.gov](mailto:dluiboardappeals-labor@maryland.gov).

#### 2. BEACON 2.0

**BEACON 2.0** is a fully modernized unemployment insurance (UI) system that integrates benefits, appeals, and tax functionalities.

To sign in or activate an account, visit **BEACON 2.0** ([employer.beacon.labor.md.gov/](http://employer.beacon.labor.md.gov/)).

In BEACON 2.0, employers can:

<ul style="list-style-type: none"> <li>• Submit required reports and information, as well as supporting documents</li> </ul>	<ul style="list-style-type: none"> <li>• Respond to Requests for Separation Information</li> </ul>
<ul style="list-style-type: none"> <li>• Submit wage reports and pay contributions</li> </ul>	<ul style="list-style-type: none"> <li>• File appeals, and much more</li> </ul>

For information about activating a BEACON account, see:

- Employers and Third-Party Agents Account Activation Information ([labor.maryland.gov/uim/employer/uimempacctact.shtml](http://labor.maryland.gov/uim/employer/uimempacctact.shtml)).

For more information about using BEACON, see:

- BEACON 2.0 Employer and Third-Party Agent Tutorial Videos ([labor.maryland.gov/employment/uitaxapps.shtml#empvideos](http://labor.maryland.gov/employment/uitaxapps.shtml#empvideos)).

#### 3. Contact Information

- **Employer Call Center:** Receive answers to your questions about experience rates, tax enforcement, benefit charge correspondence, reimbursing employers, and much more.  
  
**Call 410-949-0033**, Monday - Friday, 8:00 a.m. to 4:30 p.m.
- **In-person Kiosk Services:** Employers may meet with a live agent via a video chat. Schedule an appointment online: ([app.acuityscheduling.com/schedule.php?owner=23132017](http://app.acuityscheduling.com/schedule.php?owner=23132017)).
- **Online Inquiry Form:** Use the form to send your question or comments to the Department of Labor ([dol-maryland.force.com/s/](http://dol-maryland.force.com/s/)).

#### **4. Contributions**

You can view your UI tax rate information and benefit charges in [BEACON 2.0](#).

- For the current **tax table**, see:  
([labor.maryland.gov/employment/uitrustfundpoints.shtml](http://labor.maryland.gov/employment/uitrustfundpoints.shtml)).
- For information about rates and benefit charge statements, see:  
([labor.maryland.gov/employment/uitaxexpratefaqs.shtml](http://labor.maryland.gov/employment/uitaxexpratefaqs.shtml)).

#### **5. Information Needed From Employers**

- **Request for Separation Information:** If an employee files a Maryland UI claim, DUI will request information from the employer through a **Request for Separation Information** notice.

For more information, see the Employer Layoff Obligations flyer  
([labor.maryland.gov/employment/uiemployoffobligationsflyer.pdf](http://labor.maryland.gov/employment/uiemployoffobligationsflyer.pdf)).

- **Report New Hires:** Employers are required to report new hires and rehires in Maryland to the **Maryland State Directory of New Hires** ([mdnewhire.com](http://mdnewhire.com)).
- **Quarterly Contribution Report:** Maryland employers must file **Quarterly Contribution Reports** and should use [BEACON 2.0](#) to do so. To learn more, see Questions 9 and 11 on the Employers' General UI Contributions Information and Definitions webpage ([labor.maryland.gov/employment/empfaq.shtml#file](http://labor.maryland.gov/employment/empfaq.shtml#file)).

#### **6. MD Unemployment for Employers Mobile App**

- Download from the **iOS App Store**  
(<https://apps.apple.com/us/app/md-unemployment-for-employers/id1534099637>)
- Download from the **Google Play Store**  
(<https://play.google.com/store/apps/details?id=gov.maryland.ui.employer>)

#### **7. Report Fraud**

- To report fraud to DUI, submit a **Request for Investigation of Unemployment Insurance Fraud** form ([labor.maryland.gov/forms/uifraudtipform.pdf](http://labor.maryland.gov/forms/uifraudtipform.pdf)).
- To learn more, see the Employers - Prevent Costly UI flyer  
([labor.maryland.gov/employment/uiemppreventcostlyuifraudflyer.pdf](http://labor.maryland.gov/employment/uiemppreventcostlyuifraudflyer.pdf)).

#### **8. UI Resources**

- DUI Website  
([MDunemployment.com](http://MDunemployment.com))
- Employers' Quick Reference Guide  
([labor.maryland.gov/employment/empguide/empguide.pdf](http://labor.maryland.gov/employment/empguide/empguide.pdf))
- Flyers, Forms & Publications for Employers & Third-Party Agents  
([labor.maryland.gov/employment/uitaxpub.shtml](http://labor.maryland.gov/employment/uitaxpub.shtml))
- Helpful Resources for Employers  
([labor.maryland.gov/employment/uitaxresources.shtml](http://labor.maryland.gov/employment/uitaxresources.shtml))